

Hotel Marriott English language summary of booking process

First page

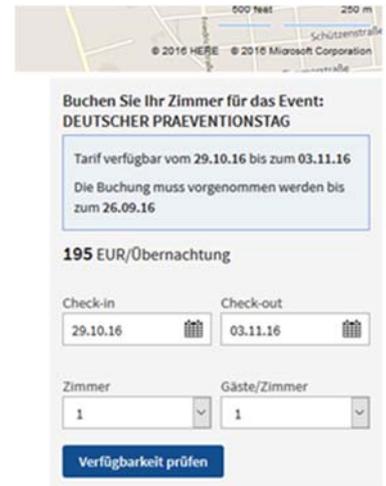
Select your room requirements. Book your room for the event: German Congress on Crime Prevention (our co-organiser who arranged the reservations)

Reserved rate (Tarif) available for rooms booked from 29/10/16 to 03/11/16. Reservations available up to 26/09/16

Zimmer = number of rooms required

Gäste/Zimmer = Number of guests per room

Verfügbarkeit prüfen = check availability (takes you to the next page)



Second page

Confirms your requested room requirements, gives details of the reserved rate and it's conditions, plus phone numbers if you prefer to complete your booking by phone.

Number of rooms requested – Deluxe room, Guest room, 1 King size bed or 2 double beds (can choose on the next page)

Telefonische Reservierungen = Telephone reservations with free phone numbers for Germany, Austria and Switzerland. The link gives phone numbers for other countries (Gebührenfrei = free phone but is only free if you are calling from the listed country, Gebühr = call will be charged for)

The number above “Auswählen” is the cost per night per room.

Selecting the link “Tarifdetails” gives the terms and conditions of the reserved rate. “Weitere Informationen” = Further information (gives details in German and English). The text following “Änderungen an Ihrer Reserservierung vornehmen” (Make changes to your reservation), says “We point out that a change in length of stay or the respective dates of your reservation may result in a change of your room rate.”

Zimmertarif wählen

AK PRAEVENTIONSTAG



Deluxe-Zimmer, Gästezimmer, 1 Kingsize-Bett(en) oder 2 Doppelbett(en)
[Tarifdetails](#) · [Zimmerdetails](#)

195

EUR/Übernachtung

[Auswählen](#)

Telefonische Reservierungen

Gebührenfrei:
Deutschland: 0800 1 854 422
Österreich: 0800 296703
Schweiz: 0800 550122
International: Rufen Sie Ihre zuständige
[Reservierungszentrale](#) an.

[Auswählen](#) = Choose (takes you to the next page)

Third page

If an error message appears it might be due to the session expiring, try selecting the original link again. You have 15 minutes to complete the registration.

- 1) **Your selection (Ihre Auswahl):** "Ändern" (edit reservation). To choose between a kingsize bed and two double beds please select your preference in section 2).
- 2) **Your requests (Ihre Anfragen):** Create requests for Disabled facilities, Early check-in and more. Another benefit, if you book directly on Marriott.de

Links (each link takes you to the same page)

- Disabled Facilities
- extra towels
- early arrival
- Room location
- Rollaway / crib
- Feather-free room

Eine Anfrage stellen (Make a request)

New window

After selecting a link:

Summary of preferences (Zusammenfassung der Präferenzen)

What are your preferences for room and disabled facilities? This hotel is a non smoking hotel.

Select "Aktualisieren" to update your booking with your requests.

First drop down list

Guaranteed: Preferences for room and accessibility. Choices in order, select your requirements:

- No preference
- A kingsize bed
- 2 Double beds
- Bathtub in the room (Barrier free)

Second drop down list

Not Guaranteed: Pillow preference. Choices in order, select your requirements:

- No preference
- Foam pillow
- Additional feather pillow
- Additional foam pillow

Third drop down list

Extra bed / cot desired. Choices in order, select your requirements:

- No
- Extra bed
- Cot

Fourth drop down list

Room location. Choices in order, select your requirements:

- No preference
- Near elevators
- Upper floor
- Lower floor

Tick boxes

Feather-free room; early arrival; extra towels

Final section

More request? (Not guaranteed; applies for each room booked)

Fifth drop down list

Expected time of arrival

Final text box

Do you have any special needs or requirements? Please fill in your information in English. Please limit your message to 45 characters, including spaces

Aktualisieren

3) Total cost (Gesamtkosten): hotel charge and taxes and fees.

Tarifdetails Weitere Informationen = repeats the reservation conditions given on the previous page

Additional fees (Zusätzliche Gebühren)

Parking on site fee: 3.50 EUR per hour; 30 per day

Parking off site fee: 3.50 EUR per hour; 30 per day

Changes in taxes or fees after booking affect the total price of the room

Zusätzliche Gebühren

Parkplätze auf dem Gelände, Gebühr: 3,50 EUR pro Stunde, 30 EUR pro Tag

Parken außerhalb des Hotelgeländes, Gebühr: 3,50 EUR pro Stunde, 30 EUR pro Tag

Änderungen der Steuern oder Gebühren nach der Buchung wirken sich auf den Gesamtpreis des Zimmers aus.

4) Confirm details (Details Bestätigen).

Über diese Reservierung:

Tarifdetails = Repeats the reservation terms and conditions from the previous page

The tickbox says: I can confirm that I have read the Global Privacy Policy and agree to the storage and use of my personal information and preferences and delivering data to Marriott, it's affiliate, authorised licensees and hotels, even in the United States and other third countries may not adequate level of data protection

You have to agree to continue. The Global Privacy Policy link (Globale Datenschutzerklärung) has the policies in various languages, the link that describes the personal information that is collected and lists your selected requirements (Präferenzen) is in German.

Then select **Weiter** (Continue). In the next step you will enter your information. If an error message appears it might be due to the session expiring, try selecting the original link again. You have 15 minutes to complete the registration.